



Tricia Holderman Biography

Tricia Holderman is nationally recognized as one of the leading authorities in the cleaning industry. She has been the CEO of Elite Home Services for 27 years catering to the largest homes in the Dallas area. As the President and CEO of Elite Facility Systems for more than 12 years she is considered an expert in providing services for better medical dental and health facilities. Tricia consults with clients throughout the United States, Europe, Russia and the Middle East.

She was the youngest woman chosen for the National Advisory Board for Proctor and Gamble. Ms. Holderman has held positions of leadership in local, regional, and national organizations. She is a member of many industry associations such as International Executive Housekeepers Association; American Society for Healthcare Environmental Services; Luxury Marketing Council; International Medical Spa Association and International Sanitary Supply Association. She is listed in Cambridge Executive Who's Who and was named Outstanding Young American.

Ms. Holderman is certified in many areas of Infection Control, Facility Management, Safety, Emergency Preparedness and Business Continuity.

Tricia has appeared on the cover of Success Magazine and has been featured over 100 times in print and television shows. She has been honored numerous times for her achievements and involvement in the community. She was chosen as a member of the National Dream Clean Team by her peers.

She has been politically involved, having run for state office on a small business platform.

Ms. Holderman resides in Dallas, Texas.



Speech – <http://www.elitefacsys.com/media/speech.mp3>

This is the introduction of a class taught in Russia

One of the cornerstones of patient care is the challenging issue of infection prevention and control. Many improvements have been made through technology and processes, let's now concentrate on staffing.

The infection control officer and the Environmental service managers should establish cleaning and disinfection schedules and methods according to the area of the facility, type of surface and amount of soil.

The common sense approach is to work from top to bottom, the least to most contaminated areas while using a closed cleaning system

Education intervention for the service staff plays a crucial role in preventing Healthcare associated infections. Staffing and training specialized cleaners has been a successful model we have instituted in facilities with high infection ratios. These cleaners only job is to clean high touch points and critical clean areas. We also suggest hiring specialized staff for the terminal cleans.

What we will cover in this training session will be the specialized cleaners.

Tricia Holderman
Curriculum Vitae

Personal and Educational

45 years of age
Dallas resident 34 years
Graduated Junction City High School, Kansas
Attended University of Kansas

Business Experience

President Elite Home Services and Elite Facility Systems 27 years

Business Associations

Proctor and Gamble Advisory Board Member
Leadership Dallas
International Sanitary and Supply Association
Luxury Marketing Council of Dallas
International Executive Housekeepers Association, Trinity Board member
Cleaning Management Institute
International Medical Spa Association
Day Spa Association
Greater Dallas Chamber of Commerce
Small Business United
American Society for Healthcare Environmental Services;

Civic Experience

Junior Achievement, Mentor
National Foundation of Ileitis and Colitis Executive Board Member
AMBUCS Vice President
Small Business United
World Affairs Councils
Press Club of Dallas
Susan B. Anthony Luncheon, Chairwoman

Special Awards and Recognition

Cover story Success Magazine August 1995
Outstanding Young American Woman 1997
Cover story Better Together Health Magazine 1999
Dallas Beacon of Light award, 2004
Who's Who in Executive Women 2005